

I would like to applaud the innovative technology that Sorenson VRS has developed for the deaf community. I've personally witnessed the difference this valuable service has made in the lives of deaf persons.

I don't agree with the idea of a mandatory answer time at this stage in the game, because the service is relatively new and the amount of available qualified interpreters is not enough to meet that mandate.

I agree that it should be a goal but if it is enforced at this time, the quality of interpreting service will go down. That will influence the consumers of the service, and also the interpreters needed to make the service work. At this time, you must be a very qualified interpreter to work for the video relay services, if these demands are implemented they will dilute the workforce and by doing so will also reduce the prestige of working in an environment of qualified peers.

As a vrs interpreter I appreciate going to work in an environment filled with exceptional interpreters. If the work force is diluted to just "interpreters" my desire to be involved will diminish.

Thank you for supporting this valuable service,

A Dreamer, CI/CT